# **Hologate Plus Guide & FAQ**

This is Hologate plus FAQ include 'Hologate Plus' ios Application.

All Information on this page is updated and will review by our team every week.

# How add a Subscription / Account to Hologate plus APP?

First login to app then your account will show. If you are not register on hologate yet, you can register in the first page of app.

#### How get free account?

Register & login to the app. We'll get you a free 1 day trial subscription.

# How buy an account?

Go to the "shop" tab & then select buy account

Connection Time out / not connect

- 1- Check your internet connectivity
- 2- Check App Store or our website to download latest version of Hologate plus APP
- 3- Check your APN Configure & delete all port & proxy then save it
- 4- Check DNS Setting by go to Setting-DNS Setting area & enable Use System DNS
- 5- if changing settings such as FakeDNS, it is recommended to close the background of the relevant

application and then open it again to avoid causing metaphysical problems.

#### How to give feedback correctly?

If you encounter problems, please contact us by these ways:

- 1- Send Ticket in our website (Hologate4.com)
- 2- Send Messages in Social Media:

Telegram: https://t.me/hologate5

Instagram: https://www.instagram.com/hologate.vpn/

#### What you should send via ticket or in message if you encounter a problem?

- Your account name
- Your email address
- Log (text or screenshot)

Our supporter's will answer you at-max in 1 work day

#### Why does it consume so much power?

Some systems will calculate more power consumption of VPN applications.

# What Service can be use in hologate plus app?

Now we support all V2ray VPN connections in our app & you can use it by buy a subscription or use free

accounts. we'll support SSH VPN connections in next update's.

# **UI shortcuts**

- Shop
- Hologate plus guide
- Servers
- Change Group server
- Show traffic and expiration information
- Ping connection
- Get account list
- Get free account